

Care and Cleaning Guidelines

for Your Custom Window Treatments

You have just received the finest quality Custom Fabricated treatments available. In order to keep them as fresh and new as possible, please follow these suggestions and guidelines:

- Never wash or launder custom treatments.
- About twice a year, vacuum any accumulated dust from the surface of your treatments. Use a clean soft brush attachment for this, with the suction power slightly reduced. Watch for any large accumulations that might be spread by the brush.
- Depending upon the conditions where the treatments are installed, they should be dry cleaned every three to five years. Avoid letting the treatments become overly soiled. This could lead to harsh cleaning methods or solvents being needed in order to remove the soil.
- Your treatments should be cleaned by a reputable dry cleaner that specializes in home furnishings. The fabrics used in your treatments are recommended as dry clean only. If the cleaner has any doubts, ask them to test an unnoticeable portion of the hem. If they will not stand behind their services, take your treatments to someone who will.

- Stoddard Solution is the preferred cleaning method. If this is not available in your area, the Perchloroethylene method is an acceptable substitute. Cleaning should be done with pure solvent, with no detergents, boosters, or wetting agents added. The cleaner should use a short cycle with low temperature air drying after the recovery cycle is completed.
- Treatments that cannot be removed and dry cleaned should be cleaned by a professional upholstery cleaning service. Check references carefully.
- Never subject your window treatments to high temperatures, such as a hot iron.
- Allow time for any wrinkles to fall out. If you have a steaming appliance, a light steaming will help to ease out any wrinkles and creases. Use steam sparingly. Do not use steam with moiré type fabrics.
- Silk fabrics will retain a natural stiffness that is the nature of the fabric. They will not drape and hang the same way that a cotton or polyester will. Do not attempt to press or steam out the slight wrinkles that appear. Dress the treatment as best you can and enjoy the characteristics of the silk.
- Avoid exposure to intense sunlight. The rays from the sun can cause fabrics to fade, and actually disintegrate. There is no protection for this other than quality drapery linings. If you have strong and constant exposure, consider some form of protection that will block or reflect the sunlight. This might be a separate lining behind the treatment, or a blind or shade to protect the fabrics.

Thank you.